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CLAIRE C. FORT  
#2 Holly Ferry Court  
Lexington, South Carolina 29072

February 15, 2005

Public Service Commission of South Carolina  
ATTN: Docketing Department  
Post Office Drawer 11649  
Columbia, South Carolina 29211

RECEIVED  
2005 FEB 24 AM 8:04  
SC PUBLIC SERVICE  
COMMISSION

Dear Sirs:

IN RE: Carolina Water Service, Inc.  
Docket No. 2004-357-WS

I am the owner of the Town House in Lands End at Watergate at #2 Holly Ferry Court, where I have resided since 1974. I am adamantly opposed to ANY rate increase for Carolina Water Service. There is no justification for any increase since the water quality continues to be "poor" at best and "offensive" more often than not. The quality of the water is such that I will not even let my two dogs and one cat drink water directly out of the tap without filtering it first. Not only is the taste disgusting, the smell of the water coming directly into my unit without filtering is from time to time also most offensive.

Additionally, it is not uncommon for anyone living near, or passing by, their treatment facility adjacent to the Watergate properties to be totally overcome by the strong putrid smell emitted from that facility. This is a regular occurrence - not an occasional event.

In my opinion, there is absolutely no justification for any increase in the rates for the water delivery provided by Carolina Water Service, Inc., since there is nothing this company has done or is doing to improve its services. I would urge the Commission to NOT adjust the rates for

Carolina Water Service, Inc. and I would further encourage you to inquire as to why the water quality and other problems continue to persist at the Watergate facility.

Thank you for allowing me to place these comments on record.

Sincerely,

A handwritten signature in black ink, appearing to read "Claire C. Fort". The signature is written in a cursive style with a large initial "C" and "F".

Claire C. Fort